

# HOMELESS & INCLUSION HEALTH 2017

[www.homelessnessandhealth.co.uk](http://www.homelessnessandhealth.co.uk)

#homelesshealth17

## 5<sup>th</sup> INTERNATIONAL SYMPOSIUM & STUDY DAYS Building a Digital Library for Health & Inclusion

Wednesday 1<sup>st</sup> & Thursday 2<sup>nd</sup> March 2017

ILEC CONFERENCE CENTRE & HOTEL IBIS EARLS COURT, LONDON SW6



# DELEGATE GUIDE



Lankelly  
Chase

CRISIS



This is the fifth annual conference of the Faculty for Homeless and Inclusion Health. The Faculty was founded in 2010 by Professor Aidan Halligan to provide a network of front line professionals and service users involved in health care for homeless and other marginalised people. Pathway Charity supports, organises and funds the Faculty in order to further its charitable aims of improving the quality of health care for excluded groups.

The Faculty published its first set of Standards in 2011 and held its first conference in 2013. Funding from the National Inclusion Health Board at the Department of Health allowed a second edition of the Standards with an extended coverage to include vulnerable migrants, Gypsies and Travellers and sex workers as well as homeless people. This second edition of the Faculty Standards was launched in 2014 and can be downloaded from the Pathway website:

<http://www.pathway.org.uk/wp-content/uploads/2014/01/Standards-for-commissioners-providers-v2.0-INTERACTIVE.pdf>



(go to [www.pathway.org.uk](http://www.pathway.org.uk) <<http://www.pathway.org.uk>> and click on "Publications", followed by "Faculty").

Faculty meetings are organised regionally by members and held at least bi-annually in London, Thames Valley, north of England, east of England, Midlands and on the south coast. Membership is free and open to service users, front line workers in homeless health in any capacity (including housing advocacy and support), public health, commissioners, and researchers. There is also a homelessness and mental health special interest group called Faculty Interact.

Membership of the Faculty is the best way to keep in touch and get involved. If you are not already a member please follow this link to sign up <http://www.pathway.org.uk/faculty/join/>.

## ‘thinkpods’

### NETWORKING LUNCH ON THURSDAY

**In response to your comments at previous Faculty events, we've created an opportunity for informal networking during this year's event. The lunchtime session on Thursday has been extended to allow 45 minutes (from 13.15) for conversations about topics or issues of mutual interest.**

To make the most of being in the same place as so many other people with shared interests and relevant expertise, here's how to get involved:

1. If you'd like to use this time to host an informal conversation about a particular topic, excluded community, service etc, please tell Jennifer Amui during one of the breaks on day 1. She will be available at the Registration Desk during both the morning and afternoon tea breaks - and you're welcome to have a word with her about what this involves and whether you fancy doing it before making a firm commitment!
2. We will collate all offers at the end of Wednesday and may suggest some are combined if there are several similar ones. Either way, Jennifer will let you know on Thursday morning what we decide and will provide a brief note for all hosts to remind you of the task and practicalities.
3. As the host, all we ask is you involve fellow

delegates in sharing ideas, experience, suggestions about what needs to happen, etc. Conversations will take place on numbered tables in the main conference room, and delegates will be provided a list of topics to help them to make the most of the opportunity.

4. Delegates are encouraged to make use of this networking session, if you'd like to, and you are welcome to move between tables to make the most of the opportunity to make links on the issues which matter most to you. Look out leaflets being handed out during the morning which will let you know what's available where.

5. All involved in these networking conversations are asked to jot down key issues and suggestions for future action and leave these notes on the table for collation after the conference and feed back to the Faculty.



## WELCOME

It is my great pleasure to welcome you to the Faculty for Homeless and Inclusion Health's 5th International Symposium. To the many colleagues who have attended the previous symposia, welcome back, and to new attendees, welcome to your first Faculty symposium.

For our 5th symposium we meet in interesting times. There is political uncertainty in the UK, nervousness in Europe, and 'post-truth' fear mongering in the White House. At our symposia each year we come together to share our practice, learn from colleagues, extend our collective understanding of 'the causes of the causes' (that Michael Marmot spoke so passionately about last year), and to build solidarity and mutual support. Our other keynote speaker from last year, Richard Wilkinson, has been busy on social media reaffirming to all those interested in creating a better society the need to reinforce our commitment to science and learning, to evidence-based practice, and to civility in discussion and debate. Welcome to two days of conversation and collaboration.

We know the NHS faces extreme funding pressures, significantly because of the decisions of our politicians. We are bathed in public discourse that seeks to blame the powerless and excluded for society's problems. Homeless levels keep on rising. Yet at the same time this year Crisis, together with many other partners, have succeeded in changing the housing legislation. NHS colleagues have taken steps to improve access to primary care for homeless people, showcased for us today. And I know many of you have introduced new services, created new partnerships and found better ways of caring for your patients. Thank you for everything you do to bring good healthcare to the most excluded.



I would particularly like to welcome our 'experts by experience' (EbE) group. A central tenet of the Faculty is to value the unique perspectives lived experience can bring to improving the quality of care. Pathway is delighted to create and support the group. EbEs will be in every workshop session, please take time to have a chat and share experiences with them.

Once again the core steering group of Faculty members have taken a leading role in devising the programme for this year's event. This year we decided to put out an open call for papers. We had over 60 submissions so there were many good presentations that couldn't be accommodated. The steering group deserve our collective thanks for creating such a diverse and rich programme.

I know that through working together we can make a real difference to how the whole NHS responds to excluded patients' needs. To quote the Deep End GPs: 'The NHS should be at its best where it is needed most.' I hope you find inspiration from colleagues gathered together for these two days.

**Leslie Morphy OBE**

*Chair, Pathway*

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## SUPPORTERS

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**Lankelly Chase** is a charitable foundation whose mission is to bring about lasting change in the lives of people currently facing most disadvantages in our society. Our focus is on people least well-served by existing responses to social disadvantage and therefore at greatest risk of neglect and/or coercive or punitive interventions. These are people who face a number of interconnecting disadvantages, most obviously mental illness, homelessness, violence and abuse, drug misuse and extreme poverty.



We promote approaches that value the equal worth of human beings, that allow each person to find their own path, and that address the underlying causes of the harms they face. We want such approaches to become the norm, and believe this requires radical change at every level in the way we think about and respond to social disadvantage

**[lankellychase.org.uk](http://lankellychase.org.uk)**

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**Crisis** is the national charity for homeless people.

We are determined to end homelessness. We do it person by person and by influencing policies to ensure everyone has a place to call home.



Homelessness is devastating, leaving people vulnerable and isolated.

Crisis offers ground breaking housing, health, education and employment services. We work with thousands of homeless people across the UK every year.

We are determined campaigners. We draw on our research, partnerships and years of experience of working directly with homeless people to deliver change and a vision to end homelessness for good.

**[www.crisis.org.uk](http://www.crisis.org.uk)**

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**The Queen's Nursing Institute (QNI)** is the only charity with an exclusive focus on the whole range of nursing care in the community. The Homeless Health Programme provides news, events, learning, innovation funding and guidance to support a national network of nurses and other health professionals working with people who are homeless. It also champions policy innovation to tackle health inequalities.



**Find out more and join the network for free at [www.qni.org.uk](http://www.qni.org.uk)**

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# WEDNESDAY 1<sup>ST</sup> MARCH – AGENDA (subject to change)

09:00	Registration, exhibition & networking			
10:00	Plenary session 1 – Cold comfort: Defending the most excluded as austerity bites			
	Chair – Simon Fanshawe OBE, Broadcaster and co-founder, Diversity by Design			
	Welcome		Dr Nigel Hewett OBE, Medical Director, Pathway	
	Health, Fairness, Protection, Autonomy		Professor Dame Sue Bailey DBE, Chair, Academy of Medical Royal Colleges	
	Dr Avind Madan, Director of Primary Care and Deputy Medical Director, NHS England with Iman Rafatmah, Co-chair of NHS England National Asylum Health Pilot, Member of Equality and Diversity Council, NHSE			
11:30	Refreshments, exhibition & networking			
12:00	ROOM 1 Seminar A1 – Mental health / addictions / clinical  Women & Pregnancy  Chair – Dr Pippa Medcalf, Lead fellow for health inequalities and inclusion health, Royal College of Physicians	MAIN ROOM FILMED Seminar B1 – Innovation & New Perspectives  Epidemiology: mortality rates over time in Boston USA and Secondary care usage in Dublin  Chair – Dr Vanya Gant, Divisional Clinical Director for Infection, UCLH & Honorary Senior Lecturer, Division of Infection & Immunity, UCL, Pathway Trustee	ROOM 2 Seminar C1 – Homeless Health  Gypsies & Travellers  Chair – Sam Dorney-Smith, Pathway Nurse Fellow	ROOM 3 Seminar D1 - Policy & Practice Updates  Homelessness prevention in England: an update on the Homelessness Reduction Bill and costing effectiveness of preventing homelessness  Chair - Dr Zana Khan, KHP Pathway Homeless Team
	Exploring the Impacts of Supporting Vulnerable Pregnant Women with Doulas  Emma Rogers, Winston Churchill Memorial Trust Fellow, Bournemouth University	Examining the mortality issues of a rough sleeper cohort from Boston MA  Dr Jill Roncarati, Research Fellow, Harvard TH Chan School of Public Health, Boston, USA  Premature onset of multi-morbidity in Homelessness  Cliona Ni Cheallaigh, Senior Lecturer in Medical Gerontology and Consultant in General Medicine and Infectious Diseases, St James's Hospital, Dublin	Friends, Families and Travellers: A manifesto for collaboration. A system change approach for inclusion Health  Zoe Matthews, Strategic Advisor  Michelle Gavin, Health Co-ordinator, Friends, Families and Travellers	Dr Francesca Albanese, Research Manager;  Helena Brice, Public Affairs, Crisis
13:00	Lunch, exhibition & networking			
13:30	A special preview screening in ROOM 3 “Sydney MISC”			

14:00	<b>Plenary Session 2 – Local Action: cities at the margins</b> Chair – <b>Simon Fanshawe OBE</b> , Broadcaster and co-founder, Diversity by Design			
	<b>Glasgow – Challenging Social Circumstances in Palliative Care</b>	<b>Ann Forsyth</b> , Homelessness & Asylum Service Manager, NHS Greater Glasgow & Clyde		
	<b>Toronto – Protests, Prescriptions and Practice Transformation: The evolution of a program of primary care intervention into social illness in Toronto, Canada</b>	<b>Dr Gary Bloch</b> , Co-Chair, Committee on Poverty and health, Ontario College of Family Physicians		
	Preview of film “Access and Rights to GP Registration” by Pathway, London Homeless Health and NHSE			
15.45	Refreshments, exhibition & networking			
16:00	<b>ROOM 1 Seminar A2 – Mental Health / Additions / Clinical</b>  <b>Brain Injury New Services; Autism new services</b>  Chair - <b>Dr Pippa Medcalf</b> , Lead fellow for health inequalities and inclusion health, Royal College of Physicians	<b>ROOM 3 Seminar B2 – Innovation &amp; Solutions</b>  <b>Explanation of service; Cost effectiveness of new service</b>  Chair - <b>Sam Dorney-Smith</b> , Pathway Nurse Fellow	<b>ROOM 2 Seminar C2 – Homeless Health: Pathway Projects</b>  <b>EBE Research and Pathway’s EBE Approach</b>  Chair - <b>Gina Rowlands</b> , Managing Director, Bevan Healthcare	<b>MAIN ROOM FILMED</b>  <b>Workshop D2 – Policy &amp; Practice Updates</b>  <b>Identifying and responding to vulnerable migrants who have been ill – treated.</b>
	<b>Homelessness and brain injury: The invisible disability in an invisible population</b>  <b>Rebecca Forrester</b> , Clinical Psychologist, Lancaster University  <b>Steph Grant</b> , Brain Injury Survivor  <b>The prevalence of autism among long term rough sleepers</b>  <b>Victoria Aseervatham</b> , Rough Sleeping Commissioning Manager, Westminster City Council  <b>Alasdair Churchard</b> , Trainee Clinical Psychologist  <b>Morag Ryder</b> , Trainee Clinical Psychologist	<b>Young people foyers</b>  <b>Amy Hall</b> , Nurse Practitioner, Guy’s & St Thomas’ NHS Ft Community, Health Inclusion Team  <b>The challenges of establishing cost effectiveness within the health inclusion field</b>  <b>Kate Gillespie</b> , Head of Housing and Support Services, YMCA Derbyshire  <b>Dr Michela Tinelli</b> , Assistant Professorial Research Fellow, King’s College London	<b>Critical elements of peer support and the identity development experienced by peer supporters in escaping homelessness</b>  <b>Stephanie Barker</b> , PhD Student & Homed President, University of Southampton  <b>Developing Pathway’s EbE Handbook</b>  <b>Stan Burrridge</b> , EbE Project Lead, Pathway	<b>WORKSHOP STREAM D2: POLICY AND PRACTICE UPDATES</b>  <b>Dr Angela Burnett</b> , Lead Doctor and Responsible Officer, Freedom from Torture  <b>Jonathan Kazembe</b> , Advocate, Survivors Speak Out  <b>Tracy Ndovi</b> , Advocate, Survivors Speak Out
17:15	<b>Reception, to include a short film preview “Surviving Homelessness”, launch of Pathway’s EbE Handbook and presentation of a Faculty Fellowship</b>			
18:30	End of Day One			

## THURSDAY 2<sup>ND</sup> MARCH – AGENDA (subject to change)

09.00	Refreshments, networking & registration for Day-Two-Only Delegates			
09.30	Plenary Session 3 – Hitting the highs and lows: 30 years of UK alcohol and drug policy Chair – <b>Simon Fanshawe OBE</b> , Broadcaster and co-founder, Diversity by Design			
	The Aidan Halligan Memorial Lecture		Professor David Nutt, Admund J Safra Chair in Neuropsychopharmacology, Imperial College London	
	Q&A including Experts by Experience panel			
11.00	Refreshments, exhibition & networking			
11.30	MAIN ROOM FILMED Seminar A3 – Mental Health Service Framework  The START Team: providing community mental health care for homeless people in South London  Dr Jenny Drife, Consultant Psychiatrist, START Team, SLAM  Enabling Environments: a framework for partnership between MH Services and Homelessness Agencies?  Dr Peter Cockersell, Psychoanalytic Psychotherapist, Consultant in PIE	ROOM 2 Seminar B3 – Innovation & Solutions Primary Care  Chair - Ligia Teixeira, Head of Research and Evaluation, Crisis  Screening for latent TB infection using interferon gamma release assay (IGRA) in destitute refugees and asylum seekers  Dr Shazia Munir, GP in Inclusion/Clinical Lead, Refugee Clinic Dr Judith Eling, Specialist Trainee in Public Health, London Borough of Lambeth  Homeless people’s access to physiotherapy: an exploratory mixed methods investigation  Jo Dawes, Senior Lecture, Physiotherapy, Kingston University & St Georges, University of London	ROOM 3 Seminar C3 – Homeless Health: Pathway Projects  End of life care and homelessness – what can we do to make things better?  Chair - Gina Rowlands, Managing Director, Bevan Healthcare  Dr Caroline Shulman, GP in homeless & inclusion health, KHP, Clinical research fellow, Pathway, honorary senior lecturer, UCL  Dr Briony Hudson, Research Associate, Pathway and UCL  Niamh Brophy, Palliative Care Co-ordinator, St Mungo’s Broadway	ROOM 1 Workshop D3 – Policy & Practice Updates  Homelessness prevention in England: an update on the Homelessness Reduction Bill and costing the effectiveness of preventing homelessness  Chair - Athol Hallé, Chief Executive, Groundswell  Dr Francesca Albanese, Research Manager  Helena Brice, Public Affairs, Crisis
	12:30 Extended networking lunch – Delegates should choose to attend one of these three after eating, at 13.15 MAIN ROOM ‘THINKPODS’ – small roundtable discussions about topics chosen at the symposium			
	ROOM 2 Special Interest Seminar 1 – The outstanding characteristics of general practices providing services to the vulnerable.		Professor Ursula Gallagher, Deputy Chief Inspector, General Practice and Integrated Care (London), Care Quality Commission (CQC)	
	ROOM 3 Special Interest Seminar 2 – Homelessness & Access to healthcare		Jane Cook, Clinical Lead, Homeless Health Programme	

14:00	<p>ROOM 1 Seminar A4 – Mental Health / Addictions / Clinical</p> <p><b>Scotland Community Care</b></p> <hr/> <p><b>Taking away the chaos - meeting the needs of people who inject drugs in public places in Glasgow</b></p> <p><b>Dr Emily Tweed</b>, Specialty Registrar in Public Health, NHS Greater Glasgow and Clyde</p> <p><b>Is it not time we developed and tested a collaborative pharmacist led model of clinical care for adults who are homeless?</b></p> <p><b>Dr Richard Lowrie</b>, Lead Pharmacist, Research and Development; Clinical Pharmacist, Homeless Health Service, NHS Greater Glasgow and Clyde Pharmacy and Prescribing Support Unit</p>	<p>MAIN ROOM FILMED</p> <p>Seminar B4 – Innovation &amp; Solutions</p> <p><b>Multiply-excluded Homeless</b></p> <hr/> <p>Chair - <b>Ligia Teixeira</b>, Head of Research and Evaluation, Crisis</p> <hr/> <p><b>Improving access to therapy for ex-street homeless and multiply-excluded clients living in hostel accommodation</b></p> <p><b>Daniel Davies</b>, Homeless Health Team, Counsellor, Central London Community Healthcare NHS Trust</p> <p><b>Pre-treatment therapy for multiply-excluded homeless people in Central London</b></p> <p><b>John Conolly</b>, Lead Counsellor, Westminster Homeless Health Service and <b>Paul Ashton</b>, Expert by Experience Consultant</p>	<p>ROOM 2 Seminar C4 – Homeless Health: Pathway Projects</p> <p><b>Hepatitis C: How can we cure everyone, including those who are homeless</b></p> <hr/> <p>Chair – <b>Dr Al Story</b>, Clinical Lead, London Find and Treat Service, UCLH</p> <hr/> <p><b>Professor Graham Foster</b>, Professor of Hepatology, Queen Mary University of London and clinical lead for hepatology, Barts Health</p>	<p>ROOM 3 Workshop D4 – Policy &amp; Practice Updates</p> <p><b>Becoming storytellers of homeless health practice</b></p> <hr/> <p>Chair - <b>Athol Hallé</b>, Chief Executive, Groundswell</p> <hr/> <p><b>From reflective practice to performance</b></p> <p><b>Dr Maria Fordham</b>, Member of the Queen's Nursing Institute's Homeless Health Advisory Group</p> <p><b>Janet Keauffling MBE</b>, Nurse for Homeless &amp; Vulnerable Adults, Swansea</p>
15:00	Refreshments, exhibition & networking			
15:30	<p><b>Closing Plenary Session 4 – Love in a time of austerity: solidarity, compassion and care</b></p> <p>Chair – <b>Leslie Morphy OBE</b>, Chair, Pathway</p> <hr/> <p><b>Professor Steve Field CBE</b>, Chief Inspector of General Practice, Care Quality Commission (CQC)</p> <hr/> <p><b>Professor John Middleton</b>, President, UK Faculty of Public Health</p> <hr/> <p><b>Closing remarks and invitation to join the Faculty-led movement for change</b></p>			
				<b>Alex Bax</b> , Chief Executive, Pathway
16:30	Close of symposium			



## ATTENDEES LIST ~ available for delegates on the day



### The Equality Hub

**Need to keep up to date on the latest developments in Equality & Diversity? Visit our new website dedicated to the sector – The Equality Hub.**

We organise a number of Equality & Diversity events each year, but we wanted to offer a different way for our delegates, speakers and exhibitors to stay connected outside of the conference hall, so we have launched a new website, *The Equality Hub*.

**[www.equality-and-diversity.co.uk](http://www.equality-and-diversity.co.uk)**

On this site we feature the latest news on developments in Equality & Diversity policy, comment and opinion from our speakers and other sector leaders as well as the latest industry product news.

**We also feature hours of videos recorded at our events, with in depth analysis of the issues raised. Visit the Equality Hub today, and don't forget to sign up to the newsletter!**

### The Equality Hub Video Channel

**Did you know all of the presentations at our events have been filmed and recorded?**

That's right; we try and keep a permanent record of every speaker presentation made at an event. So if you missed out on a particular speaker or weren't able to attend an event you can still catch up on demand!

Visit the Equality Hub Vimeo Channel to see what you might have missed out on:

**[vimeo.com/channels/equalitydiversity](https://vimeo.com/channels/equalitydiversity)**

## COMPLIMENTARY ACCESS TO CONFERENCE DOCUMENTS AND RECORDED MATERIALS

Neil Stewart Associates is keen to reduce any environmental costs incurred by this conference and does not print speaker presentations. They will be posted as downloadable PDFs along with MP3s and (where filmed) video files of speaker presentations on the conference website: [www.homelessnessandhealth.co.uk/downloads](http://www.homelessnessandhealth.co.uk/downloads)

**All delegates will receive an email containing links to all of your online content from this event.**

All of the videos from this event will also be added to the **Homeless & Inclusion Health Digital Library** which contains all of the filmed presentations from our past Homeless and Inclusion Health events and can be found online here: [vimeo.com/channels/homelesshealth](https://vimeo.com/channels/homelesshealth)

**Tell us what you think! Your evaluation form is online at:**  
[www.homelessnessandhealth.co.uk/downloads](http://www.homelessnessandhealth.co.uk/downloads)

For more information on how your organisation can access our huge portfolio of online events call us on **020 7324 4330** or email [info@neilstewartassociates.co.uk](mailto:info@neilstewartassociates.co.uk)